







Company	American Academy of Sleep Medicine (AASM)	Chiron Health	Doxy.me, LLC
Telemedicine Platform	 AASM SleepTM	 Chiron Health	 Doxy.me
Platform Website	www.sleepm.com	www.chironhealth.com	www.doxy.me
Cost	\$250 one-time administrative fee and \$500 annual fee for each practice. This cost is per center/practice/system, not per individual provider. The ongoing usage fee is based on video encounter minutes, with 1,000 minute bundles ranging in price from \$100 to \$150 depending on AASM accreditation status. Patients can register for a free account. Patient fees for video encounters are set by each sleep practice.	Customized pricing to fit a practice's needs. More information at chironhealth.com/pricing .	Free version and 2 paid versions (breakdown of features and costs at doxy.me/pricing).
Supported Browsers	Chrome, Firefox, Internet Explorer 9 and above	Chrome, Firefox, iOS, Android	Chrome, Firefox, iOS, Android
Minimum Technical Requirements (provider)	Bandwidth (min: 384 kbps), webcam, microphone, speakers, supported browser.	Desktop or laptop with webcam, microphone, and speakers.	350kbps; works on any mobile device, tablet, or computer with webcam and mic; no special hardware or software/plugins required (works natively in Chrome and Firefox).
Minimum Technical Requirements (patient)	Webcam, computer/laptop, Internet connection.	Desktop or laptop with webcam, microphone, and speakers; or any iOS or Android device.	350kb mbps; works on any mobile device, tablet, or computer with webcam and mic; no special hardware or software/plugins required (works natively in Chrome and Firefox).
Audio/Video Interface Description	During the encounter, providers see a split screen, with the live, interactive patient video on the left side of the screen. The right side of the screen displays patient information (ie, biographical info, completed questionnaires, encounter history); facilitates secure file sharing; allows the provider to upload note templates and take notes; and hosts a live chat feature. The provider can capture camera images of the patient to save on file, and the system also supports external cameras and audio headsets.	After creating the appointment, the patient will receive an e-mail to set up his/her account, and the appointment will appear on the physician's schedule. When it's time for the appointment to begin, Chiron Health will notify physicians when the patient is ready. Physicians simply click "Start Appointment" and physician and patient will be face to face in a split-screen view. Physicians can see themselves and the patient. When finished, simply click the "Complete Appointment" button. Next physicians complete charting inside of your EHR, just like an in-person visit.	In addition to the view of the patient, users also get a virtual waiting room and the ability to message with patients before and during visit. Also, paid versions have payments, screen share, 3-way calling, HIPAA compliant file transfer and request, and photo capture.
HIPAA Compliant	Yes	Yes	Yes
Integrations	Encounter details can be copied manually into EHR systems, and EHR templates can be copied into AASM SleepTM. Includes built-in scheduler and new patient self-pay feature that facilitates convenient, secure payments.	Seamless EHR scheduling integrations so no duplicate work required; integrated payment system.	Integrated Stripe payments; easily integrated into EHR since user can incorporate waiting room link.
Sleep Medicine, Pulmonology, and/ or Neurology-specific Features	The system can sync with Fitbit sleep data, giving sleep physicians an unparalleled view of their patients' sleep habits. It also features an interactive sleep diary and sleep log, sleep questionnaires, and integrated patient education material from sleepeducation.org .	Allows physicians to easily follow-up with patients without needing them to come into the office. Practices are able to see more patients in the day by extending office hours and converting unpaid follow-up phone calls to fully reimbursable video visits, guaranteed.	Many user physicians incorporate partner www.medforward.com/hipaa-forms to add links to their doxy.me waiting room so patients can fill out forms/questionnaires.
Training	Frequent free online demonstrations. Register for a demo at sleepm.com/demos . The online support system at support.sleepm.com features downloadable user guides and educational articles about telemedicine. Sleep practices also can register for a free trial of the system.	Full training and implementation for each practice and individual staff who will use the platform. Chiron Health also offers customized telemedicine clinical protocols that are specific to the individual practice.	Upon request.
Technical Support	Via phone (Monday – Friday from 8 AM to 4:30 PM Central Time), e-mail, and online support ticket.	Full in-app support that includes articles and real-time chat for patients and practitioners.	Available from 7 AM to 10 PM EST, 7 days a week via live chat, phone, and e-mail.
Year Platform Introduced	2016	2013	2015 (founded and developed earlier at University of Utah for a clinical trial)
Current Version Number	N/A	N/A	2.1
Updates Policy	Continuous	Cloud-based; updates included and immediate	Updates included in annual subscription fee
Additional Information	As the first telemedicine platform to be designed, developed, and custom-built by a professional medical society, AASM SleepTM is the standard-bearer for a new era of sleep medicine that will enhance the availability of affordable, convenient, patient-centered care nationwide.	Chiron Health is a HIPAA-compliant telemedicine software that allows physicians to connect with patients for routine appointments over secure video—and receive full reimbursement. Cloud software contains full support for patients and physicians, EHR/PM integrations, plus billing and reimbursement tools including the Chiron Rules Engine and Reimbursement Guarantee.	Currently the platform has over 6,000 users who have used over 1,000,000 minutes. Doxy.me is designed to be simple and easy to use and integrate with current workflows. Doxy.me does not collect or store patient data, we believe that is the role of EHRs; Doxy.me focuses on providing the best and most simple telemedicine video experience possible. Most providers run their EHR and Doxy.me side by side (often with dual monitors).

Company	REACH Health	SnapMD	VSee
Telemedicine Platform	 <p>REACH 5.0</p>	 <p>Virtual Care Management (VCM) System</p>	 <p>VSee HIPAA Messenger + Virtual Care Platform</p>
Platform Website	www.reachhealth.com	www.snap.md	www.vsee.com
Cost	Varies by network size, facilities, specialties selected. Starting at \$10,000 per year for a single service line.	Clinical seats begin at \$149 per month. Volume discounts available.	HIPAA Messenger \$0 to \$49/account/mo, Waiting Room starts at \$199/provider/mo.
Supported Browsers	Chrome (preferred), Safari, Firefox, Internet Explorer, Microsoft Edge	Recommended: Chrome, Firefox	Internet Explorer/Edge, Chrome, Firefox, Safari
Minimum Technical Requirements (provider)	PC, tablet, or desktop with Internet connection.	Computing device with browser and camera.	Webcam, mic (built-in or external), Internet connection.
Minimum Technical Requirements (patient)	PC, tablet, or desktop with Internet connection.	Computing device with browser and camera.	Webcam, mic (built-in or external), Internet connection.
Audio/Video Interface Description	REACH 5.0 is a browser-based telemedicine platform with a full-screen view of the patient. Clinicians select from a library of REACH Clinical Widget Applications, which are translucent windows that facilitate each key aspect of a telemedicine encounter. REACH Clinical Widgets can perform a wide variety of functions, including data collection, medication dosage calculations, specialty-specific exams, and others. REACH Clinical Widgets are made available based upon the service lines or medical specialties selected by the healthcare organization. They can be selected, resized, downsized, and repositioned to fit individual user preferences.	Fully integrated, end-to-end encrypted video interface (no multiple windows or applications needed). Features screen sharing, multi-participant, expand to full screen, medical device integration, chat, documentation, eRx, patient record, intake information, and more.	VSee allows viewing patients' faces and live streams of USB medical peripherals such as EKG, ultrasounds, etc. It also allows real-time screen-sharing of lab tests, MRIs, etc. with live annotation ability. It also provides far-end PTZ camera control for remote consults. VSee portals provide fast patient sign in to a private queue. Patient queue may be accessed by multiple providers for managing concurrent video calls. Options to include ePay wall and patient self-scheduling (for patients), ePrescribe, and SOAP notes (for providers).
HIPAA Compliant	Yes	Yes	Yes
Integrations	HL7-based EMR/EHR, PACS images	System was architected as a self-consuming API design, meaning SnapMD is fully dependent upon the same APIs and SDKs it makes available to customers. Offers full and complete set of APIs and SDKs for systems integration of all kinds. There are no restrictions on SnapMD's end as it relates to systems integration.	VSee portals allow for integration with health and wellness devices such as FitBit and blood pressure cuffs (when uploaded, the data automatically populates the patient's account in real-time). VSee also offers rich API and SDKs for integrating video, waiting rooms, and medical devices directly into a third-party application or website.
Sleep Medicine, Pulmonology, and/or Neurology-specific Features	Variety of relevant specific features including: neuro/motor exam; neuro/cerebellar exam; olfactory, optic, & oculomotor exams; pulmonary evaluation; ventilator management; hemodynamic monitoring; patient oxygenation; dynamic compliance; diagnostic tests and lab results.	Platform has over 40 uses cases operating on it today. Workflow design allows for very broad use.	Fast real-time sharing of labs, MRIs, images, etc with live annotation; stethoscope audio mode; real-time digital medical device streaming.
Training	Experienced clinical educators provide training for bedside clinicians, remote physicians, and program administrators. In addition to proficiency with the technology, training includes best practices for program growth and improvement. Also offer other professional services, such as clinical workflow mapping, hardware advice/provisioning, and program implementation.	Staff training is available with software licenses.	Live training over VSee, video tutorials, downloadable manuals.
Technical Support	24/7 US-based support	In-application help center as well as phone.	24/7 e-mail support, 9 AM to 9 PM PST phone support
Year Platform Introduced	2006 (current version introduced in 2016)	2013	2008
Current Version Number	5.0	2.0	3.2.3
Updates Policy	Updates provided to existing customers free of charge (included in annual subscription fee)	Company pushes updates to system after 10 PM PDT	Automatic updates, pre-release e-mail for major releases, update alerts posted via blog and social media
Additional Information	In addition to the features described above, REACH 5.0 offers collaborative workflow, patient imaging, reporting and analytics, and 2-way EMR integration, all in one enterprise platform.	SnapMD's robust, HIPAA-compliant virtual clinic was developed to enable healthcare providers to directly engage patients remotely using readily available consumer based devices. With SnapMD's technology, healthcare providers have a new powerful tool to offer telehealth services to their patients, under their brand and using their own clinicians.	VSee is the only system deployed on NASA International Space Station. VSee is also the platform behind MDlive, Walgreens, Walmart, Davita, McKesson's US Oncology, ResCare, and three of the largest healthcare systems in the US: HCA, Trinity, and Ascension.